



Radix – Privacy Policy

1. Introduction

Radix FZC and its subsidiaries (“Radix”) are committed to protecting the privacy of those who register domain names (“Registered Name Holders”) and make use of its Internet domain name registry services (the “Services”). Radix will handle personal data provided to it by registrars and Registered Name Holders in accordance with this Privacy Policy.

PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY ACCESSING OR USING THE SERVICES, YOU EXPRESSLY AGREE TO BE BOUND BY THE TERMS DESCRIBED HEREIN AND ALL TERMS INCORPORATED BY REFERENCE. IF YOU DO NOT AGREE TO ALL OF THESE TERMS, DO NOT USE THE SERVICES.

Radix reserves the right to modify this Privacy Policy from time to time; such changes will be available on the Radix website at www.radixregistry.com. Each time you access or use the Services, you will be bound by the then-effective Privacy Policy.

2. External Websites

The Radix website and the Services may contain links to external websites. Radix is not responsible for and cannot control the content or privacy practices of other entities. These entities may have their own privacy policies and Radix does not accept any responsibility or liability for these policies. Registered Name Holders are expected to check these policies before submitting any personal data to their websites.

3. Use of the Internet

The transmission of information via the Internet is not completely secure. Further, communicating via the Internet and other electronic means necessarily involves personal information passing through or being handled by third parties such as Internet service providers. Although Radix will do its best to protect personal data, Radix cannot guarantee the security of the information transmitted and any transmission of information is at your own risk.



4. Information Collected and Whois Service

Radix collects certain data from its contracted registrars. Such data includes domain name registration information provided by Registered Name Holders to registrars, including, but not limited to: registered domain name, nameserver delegation, Registered Name Holder's name, contact name, address, phone number, and email address ("Whois Data"). While Radix will comply with all requirements related to the accuracy of Whois Data under its registry agreements with the Internet Corporation for Assigned Names and Numbers ("ICANN"), Radix cannot guarantee that all personal data received is accurate or up-to-date and will not, therefore, be responsible for any inaccuracies.

To support the security of the Internet and ensure continuity in service, Radix is required to maintain a service that provides Whois Data (the "Whois Service"). The Whois Service is available to any Internet user, and its use does not require prior authorization or permission. For example, the Whois Service discloses Whois Data to third parties to ascertain the Registered Name Holder or the registrar of a domain name in cases of (i) technical problems that might occur when accessing its domain; (ii) assisting law enforcement authorities in investigations, crime prevention, and matters of national security; (iii) helping to counter the infringement of third-party legal rights; (iv) preventing fraud; and (v) other lawful queries. In essence, Registered Name Holders' Whois Data is publicly available upon request. In case of a registrar's failure, loss of registrar accreditation, court order, or other emergency event that prompts the temporary or definitive transfer of domain names from one registrar to another registrar, Radix may provide ICANN or another third party with Whois Data.

More information on the Whois Service is available in the Whois Access Policy, which is available on the Radix website.

5. Other Use of and Access to Personal Data

Radix shall take all reasonable steps to protect personal data collected from loss, misuse, unauthorized disclosure, alteration, or destruction. Personal data supplied to Radix will not be given, sold, rented, loaned, or otherwise disclosed to any third parties outside of Radix, except when Radix has express permission or under special circumstances, such as when Radix believes in good faith that disclosure is reasonably necessary to (i) comply with legal processes;



(ii) enforce or comply with agreements between Radix and ICANN; (iii) enforce or comply with agreements between Radix and registrars; (iv) comply with policies adopted from time to time by Radix and posted under “Policies” on the Radix website; or (v) protect the rights, property, or personal safety of Radix, its contracted parties, customers, or the public.

Radix may share zone file data (such as domain names and name servers) with third parties for lawful purposes. Radix may also share personal data with vendors, escrow agents, consultants and other service providers (“Service Providers”) engaged by or working with Radix and who need access to such information to carry out their work for Radix. Radix will not use Personal Data to directly contact Registered Name Holders except as agreed to with Registrar specifically or for promotional or marketing purposes without Registrar’s consent. Radix is not responsible for the actions of Service Providers or other third parties, nor is Radix responsible for any additional information provided directly to these Service Providers or other third parties by registrars or Registered Name Holders.

Radix may from time to time use data submitted by registrars for statistical analysis, provided that any such analysis will not disclose individual non-public personal data and such non-public personal data only is used for internal business purposes.

6. Protection of Personal Data

Radix has endeavored to put into place and maintain reasonable security measures in an effort to protect the security of non-public personal information while it is under Radix’s control. Please be aware, however, that despite Radix’s best efforts, no security measures are perfect or impenetrable.

7. Transfer of Ownership

Radix reserves the right to transfer ownership of Radix FZC, its subsidiaries, or the Services (including the personal data collected by Radix) to a third party in the event of a sale, merger, liquidation, receivership or transfer of all or substantially all of the assets of us, a subsidiary or line of business associated with Radix. Such a transaction may involve the disclosure of personal data to prospective or actual purchasers, or the receipt of it from sellers.



8. User Contact

Radix reserves the right to send Registered Name Holders emails related to business practices and systems operations, such as outage notification and quota warnings, and / or as required by ICANN.

9. Governing Law

This Privacy Policy and all issues regarding this website are governed by the laws of Singapore and are subject to the exclusive jurisdiction of the courts located in Singapore.

10. Contacting Us

If you have any questions about this Privacy Policy or Radix's practices relating to the Services, you can contact us at the following address: compliance@radixregistry.com.